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To Our Crossroads Community:

The health and safety of our investigators, employees, clients and communities is our top priority during these troubling times. Crossroads Investigations has been working to ensure safety while maintaining the same level of service our clients have come to enjoy.

[How Can Crossroads Help Fight COVID19?](#)

Select staff at Crossroads Investigations have now been certified by the Johns Hopkins University in [Contact Tracing](#). At its core, contact tracing is an investigative skill that ties together locating individuals, witness interviews and analysis. Investigators are trained in asking the right questions and helping people remember specific details. Please contact us should you need assistance with Contact Tracing by clicking [HERE](#).

[What Services have been Unaffected by COVID19?](#)

The majority of Investigative Services do not require any contact at all. We invite our clients to [reach out to us](#) via email, telephone or electronic meeting software to discuss our cases. Turnaround times for case completion also have not been affected. The following services are available with no adverse effects from the pandemic:

[National & International Bank Searches](#)

[Deep Background Reports](#)

[Due Diligence](#)

[Employee & Tenant Screenings](#)

[Locate Services](#)

[Short Term Occupancy Prevention](#) (finding illegal short term rentals)



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How Have our Services been affected by COVID19?

Private investigation is secretive in nature. Most of our work is done virtually and this has not changed. This pandemic has resulted in some minor changes to our services:

1. Surveillance: While Crossroads is still actively running surveillance cases, investigators are not permitted to leave their vehicles in order to follow a subject indoors. This has not affected the outcome of our cases.
2. Witness Interviews: As in-person interviews are not feasible during this pandemic, we have been conducting interviews via telephone and electronic meeting software.
3. International Investigations: Depending on the type of investigation and the target country, some of these services may be affected. Many government offices have been closed globally, so getting official documents may be delayed. Also country lockdown mandates need to be taken into consideration. Reach out to us if you have an international investigation and we'll walk you through the timing for your particular case.
4. Bug Sweeps: This service has currently been placed on hold.

Once restrictions have been lifted, all field investigators will be provided with KN95 masks and gloves to use during field work in order to protect both themselves and others.

If you wish to further discuss our procedures during the COVID19 pandemic, or would like to discuss a case, please feel free to reach out to us by clicking HERE.

Be well,

The Crossroads Team